



## Manager's Report January 3<sup>rd</sup> Council Meeting

### **Christmas Tree Collection**

The City of Charlotte will be picking up Christmas trees the week of January 3, 2022. Please place your trees at the curb by 7:00 a.m. Monday for pickup during the week. Christmas trees must have all decorations removed and cannot be in a plastic bag.

### **City Hall Holiday Closures**

City Hall will be closed on Monday, January 17<sup>th</sup> in observance of Martin Luther King Jr Day. Online services, including payment of taxes and utilities, are available anytime at [www.charlottemi.org](http://www.charlottemi.org). Residents may also utilize the drop-boxes located in the parking lot or front lobby at any time.

### **Water Billing Recovery**

The City is preparing communications to water customers with outstanding balances to inform them of the resumption of water shutoffs in 2022. For customers facing financial difficulties, there are a number of assistance programs available. More information can be found on the city's website: <https://www.charlottemi.org/assistance-programs-available/>

### **RAVE Alerts**

The City participates in RAVE Alerts which provides alert notifications to participants via voice, email, text, and posts to social media. These alerts can provide emergency notifications, street closures, and other important news. There are several ways to register: Text CHARLOTTE to 67283; Download the Smart911 app; Register for a free and secure safety profile online at Smart911.com.