

CITY OF CHARLOTTE
DEPARTMENT OF FINANCE & TREASURE
INTEROFFICE MEMORANDUM

TO: MAYOR LEWIS, CITY COUNCIL AND MANAGER GUETSCHOW
FROM: CHRISTINE K. MOSSNER, FINANCE DIRECTOR
SUBJECT: QUESTIONS REGARDING THE JANUARY 9, 2017 CLAIMS SUBMITTED FOR PAYMENT
DATE: JANUARY 6, 2017

The following questions were received from Councilmember Bahmer regarding specific items submitted for payment.

- On page #5, of this week's claims and accounts, there is a payment to Consultants on Call in the sum of \$6,000. The description is for "Google Apps Annual Renewal." I am curious how many apps roughly are being contemplated in this charge, along with what programs these applications provide to the city?
 - Google Apps is a service that we purchase from Google to handle our mail. The City made the decision years ago when our Exchange Server was in need of being replaced, to go with Google Apps. At the time, we evaluated the costs of handling the mail in-house which included the licensing of Microsoft Exchange, user licenses, and hardware costs to the cost of moving our mail system to the cloud with Google Apps. We determined that Google Apps was more cost beneficial than staying with Microsoft Exchange. With the Google Apps subscription, there are no upgrade costs and minimal administration compared to the issues we previously had with mail blockage and spam filters. Currently, we have 60 active mail accounts at \$100 per account annually.

- And on page #12, R.W. Mercer Co. is being paid \$353.86 for a "fuel system alarm battery." The question on this claim is whether this amount is covering a whole alarm unit, or simply just a battery for said unit?
 - The claim is for a lithium battery for the fuel alarm system.